



Realtime Patient Satisfaction Administrator Report

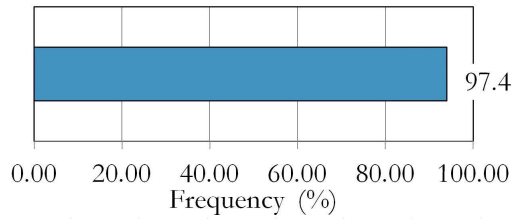
Catholic Health Services - Villa Maria Long Term Care

Quarterly Executive Summary Report Q4 FY'18

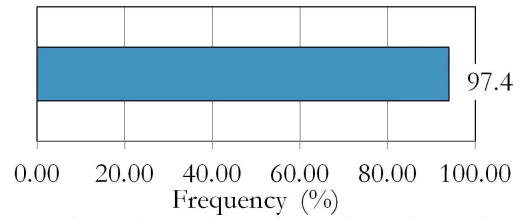
Satisfaction Ratings

(Percentage of Responses and Number of Responses)

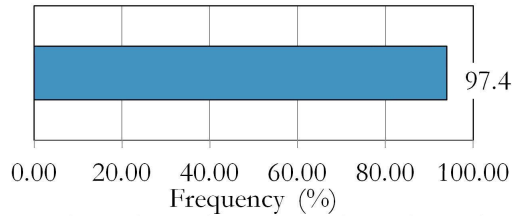
1. In recommending this facility to your family and friends, how would you rate it overall?



2. Overall, how would you rate the staff?

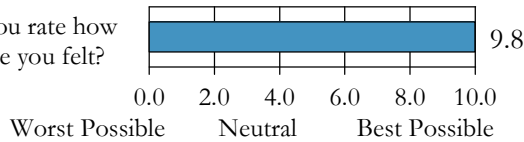


3. How would you rate the care you received?



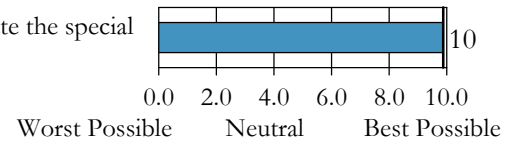
Safety & Security

How would you rate how safe and secure you felt?



Special Therapy

How would you rate the special therapy?



Physician Services

How would you rate the physician service?

